# JECC User Advisory Committee Meeting October 19, 2010 <u>MINUTES (Redacted)</u>

#### I. Call to order

The meeting was called to order by Barry Bedford at 9:02 AM.

#### Attendees: UAC Members and Alternates

Barry Bedford and Shane Kron, Coralville Police Department; Steve Dolezal, Johnson County Sheriff's Department; Dave Stannard, Coralville Fire Department; David Vision, University of Iowa DPS; Sam Hargadine and Rick Wyss, Iowa City Police Department; Jim Warkentin, North Liberty Police Department; Andy Rocca and Roger Jensen, Iowa City Fire Department; Steve Spenler, Johnson County Ambulance Service; and Dan Smith, Johnson County MAA.

### Staff and Guests

Tom Jones, Nancy Sereduck and Nick Trenary, JECC; James Aycock and Burel Lane, Harris Group; Randy Johnson and Terry Brennan, RACOM; and Karen Mutchler, Coralville Police Department.

II. Review minutes of the September 21, 2010 meeting

A motion to accept the minutes from September 21, 2010, with no corrections or changes was made by Hargadine and seconded by Stannard. Motion carried.

III. Changes/additions to the agenda

Smith stated that Tiffin F.D. would like to add one mobile and one portable for Tiffin. Item was added and will be discussed.

- IV. Interim Director's Update Jones
  - A. Report From Radio Procedure Meeting of 10-13-10

Sub-committee meeting on 10-14-10 discussed dispatch monitoring. There will be NEW Fire channel primarily for response to paging

Rocca said he thought there were supposed to be two (2) dedicated fire dispatchers. Sereduck advised there are generally two (2) law, one (1) fire/EMS and one (1) call taker, plus the Lead Dispatcher on duty most of the time.

Jones advised the CAD call types have been consolidated. Wyss advised he had some questions regarding the call types. Bedford suggested a sub-group to resolve the CAD type issues with a representative from each agency, including Kron, Visin

and Wyss. Bedford advised that protocol states dispatch will assign an event channel.

D. CAD/FSA/Firehouse Interface status – TAC10

Attempts to contact TAC 10 by phone were unsuccessful. Bedford briefed the group with a summation of TAC-10's progress which had been provided by email and had been supplied to attendees prior to the meeting.

## B/C. JESCA System Testing/Attachment from Elert and Response from Harris/RACOM

Dave Kaun and John Thompson from Elert joined the meeting via conference call and led the discussion concerning their written report with Harris and RACOM representatives joining in to respond. Brennan indicated that about 50% of the test radios have been re-programmed. The rest should be completed very soon.

Aycock from Harris advised he did an upgrade on the consoles that randomly lost their receiving audio. This seems to have fixed the problem.

Elert reported on the merit-testing a week ago; audio was there and it was phenomenally clear. Did some generic testing – all contacts successful. Harris is reviewing logging involving specific problems encountered. There has been a halt on the 30 day test until this is resolved. Brennan talked about user log issues. Wyss commented about the decrease in problems being logged. There will be 13-14 weeks of installation based on the acceptance of the reliability testing. Some tests that are not intrusive have not been completed yet

Bedford asked for a summation to alleviate a lot of the technical information that was being provided.

E. Executive Director Recruitment Update

Bedford, Rocca and the Policy Board interviewed one candidate for Executive Director on Sept 17<sup>th</sup>. The second candidate has pulled out of the process citing family illness. The Policy Board meeting is Friday, October 22, at 8:00 AM and they will be determining what to do next.

- F. UIDPS Discussion on full PSAP Status: DPS does qualify as a full PSAP and State will give its blessing and approve DPS as back up after the E911 Board formally approves the PSAP status on October 25<sup>th</sup>.
- V. Fire\EMS and Law
  - A. ICFD Alarm Processing

Rocca advised call processing takes 2 min 16 secs last month; would like to see 60 seconds, which is required for an accredited agency. He hasn't seen much on delivery of Firehouse. Bedford discussed the email saying it will be ready to test next week (week of October 25<sup>th</sup>).

B. Website with CFS and times

Spenler commented about having access to their calls (as in the past). Right now, a report is generated by the JECC and given to JCAS. Spenler would just like access to the times so they can access their own calls and get specific reports. Bedford will contact Dave Fitzgerald & Mark DeGroote from TAC10 in regards to getting that access, and request that Dave contact Spenler.

- C. Iowa City has requested RFPs regarding a radio system and would like some type of access to our system. There was discussion of whether the access fee could be waived or reduced in order to encourage the area governmental non-public safety departments to come onto the JECC system. It was agreed that the interoperability issue would be a benefit to both public safety and governmental non public safety departments; especially public works.
- D. Concerns were raised about permanent patch possibilities and large amounts of data transmission and the detrimental effect they could have on JECC operations. The UAC recommends that no permanent patch be allowed on the JECC system without full examination of the operational effect of such an arrangement. Iowa City has not approached JECC with any proposal as of this time.
- E. Additional Radio Requests:

**Iowa State Patrol**: Based on the Policy Board's decision, they will not fund radios for State agencies or agencies outside Johnson County, unless they were on the original list of approved radios. If ISP wishes to make an appeal to the Policy Board, they may do so.

**Tiffin Fire Department**: Smith advised they are requesting 1 new portable and 1 new mobile because they have added a new vehicle to their fleet. A motion was made by Dolezal that the UAC recommend a new portable and mobile for Tiffin; seconded by Spenler. Motion passed.

### VI. Other business

Bedford advised that he has spoken to Jeff Stone, the legal advisor for the Policy Board, concerning the status of the UAC meetings. The UAC meetings are not public. Attendees will consist of the UAC members and alternates plus those invited guests that have a specific role in the business to be addressed. All members, alternates, staff and guests in attendance will be listed in the minutes.

Brennan advised there is a special promotion going on for radios for non-public safety members; the cost would be \$1200 and is available until the end of the year.

The next Policy Board meetings are November 24 and December 17, 2010.

The next UAC meetings will be November 16 and December 7, 2010, both at 0900 hours.

# VII. Adjournment

A motion to adjourn was made by Stannard; seconded by Hargardine. Motion carried. Meeting adjourned at 12:30 PM.